

RICOH360 Cloud
Notice in connection with Articles 3.2, 3.3 or 26 of the Data Act
(Regulation (EU) 2023/2854 of the European Parliament and of the Council of 13 December 2023 on harmonised rules on fair access and use and amending Regulation (EU) 2027/2394 and Directive (EU) 2020/1828)

We, Ricoh Company, Ltd., provide you (“**User**”) the following information in connection with (i) the RICOH THETA (“**Product**”) and RICOH360 Cloud (“**Service**”) which you purchased in the EU (“**Product/Service**”) and (ii) the raw data, the pre-processed data and the metadata which are readily available and to be generated from the Product/Service (collectively, “**Data**”);

Information on Related Services (Article 3.3 of the Data Act)

1. Nature, estimated volume, and collection frequency of product data expected to be obtained by the prospective data holder, and arrangements for user access or retrieval, including data storage and retention duration.

- This service collects the following product data.

Data Type	Data Format	Estimated Volume	Collection Frequency
firmwareVersion	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
batteryLevel	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
_recordedTime	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
_latestFileUrl	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
_batteryState	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)

camera.listFiles	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
batteryTemperature	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
boardTemperature	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
bootedAt	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
remainingSpace	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
totalSpace	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
error	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
cloudSyncVersion	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
shadowVersion	JSON	Tens of bytes	•When status is reported by THETA (every 1 minute while THETA is connected to the cloud)
Exif	Binary	Tens of KB	•When still images are uploaded by THETA
XMP	XML	Several KB	•When still images are uploaded by THETA
MP4Box	Binary	Tens of KB to hundreds of MB (depending	When videos are uploaded by THETA

		on Video length)	
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- The above data can be accessed and retrieved using the Product's Web API.

2. Nature and estimated volume of related service data to be generated, and arrangements for user access or retrieval, including data storage and retention duration.

This service does not generate related service data.

3. Whether the prospective data holder expects to use readily available data and the purposes for such use, and whether third parties will be allowed to use the data for agreed purposes.

Please refer to the Data Access Addendum.

4. Identity of the prospective data holder, including trading name and geographical address, and where applicable, other data processing parties.

Please refer to the Data Access Addendum.

5. Means of communication to contact the prospective data holder quickly and efficiently.

Please refer to the Data Access Addendum.

6. How the user can request data sharing with a third party and, where applicable, end the data sharing.

Please refer to the Data Access Addendum.

7. User's right to lodge a complaint with the competent authority regarding infringement of any provisions of Chapter II of the Data Act.

Please refer to the Data Access Addendum.

8. Whether the prospective data holder holds trade secrets in the accessible or generated data, and if not, the identity of the trade secret holder.

Please refer to the Data Access Addendum.

9. Duration of the contract between the user and the prospective data holder, and arrangements for terminating the contract.

September 4, 2025

Please refer to the Data Access Addendum.

Additional Information from Data Processing Service Providers

- 1. Information on available procedures for switching and porting to the data processing service, including methods, formats, restrictions, and known technical limitations.**

Please contact our support desk.

- 2. Reference to an up-to-date online register hosted by the provider, detailing all data structures, formats, relevant standards, and open interoperability specifications for exportable data.**

Please contact our support desk.